



RevTracker™

Product Brochure.



Introduction

Impala Technology's RevTracker is a complete handheld solution for revenue collectors working within city and town councils in Ireland. The software is adaptable and fully compatible with the Agresso accounting system.

Similar to our parking application "FineTracker" Impala Technology Ltd. designed and tested RevTracker in conjunction with revenue collectors from different locations throughout Ireland.

RevTracker has been designed to be fast and user-friendly. Collectors have the ability to look up an account, view balances and issue a receipt in seconds. Customers statements can even be printed on the spot. Callings cards with customizable details can be printed should the customer be away when the collector calls.

Payments of type Cash, Cheques and Miscellaneous be accepted. Part payments can also be accepted. Should the Collector notice a mistake after issuing a receipt, he/she can go back at any time and set receipt to void.

Clear, detailed reports are available for the Collector. A lodgement slip with all transaction details is printed when a collector Banks the receipts. A lodgement number can be manually entered to identify the lodgement when its being processed. The software alerts collector should he/she try to assign a number to a lodgement that was used previously.

A review of collections can be printed multiple times or viewed on the screen.

The collector can quickly look up an account by partially typing, "Name", "Address", "Account Number" they can scroll through all account types in sequence.

The collector has the ability to quickly build and maintain his/her preferred walk-sequence.

Details of receipts issued and any notes taken can be viewed on screen and copies can be printed.

Communications occurs over GPRS, When a phone connection is established its as simple as pressing "Upload" to sent up receipts issued on the handheld and "Download" to download a copy of the collectors latest databases from Agresso.

Each unit is password protected with each collector having his/her unique password.

Back office / Communications

All data transfer is handled by XML Web Services hosted on a windows server. The communications software account data from the Agresso Export Directory and places receipts that are ready to be imported to Agresso directly into the Agresso Imports directory. There is no manual intervention whatsoever in this process. The software does all of this automatically.

Receipts are archived on the server. After receipts are imported into agresso, reports are displayed broken down by collector and lodgement numbers. These numbers are even cross checked with LIS record produced by Agresso when postings are completed. These reports can be printed or even exported to Microsoft Excel at the click of a button.

These reports can be re-produced as needed by simply entering the required import dated to the back office software.

Software

- Fast and easy to use.
- Large bold font and custom built keyboard to make data entry fast and less error prone.
- Full colour screen with the use of recommended colours for optimum viewing in an outdoor environment.
- Complete history. All data is stored in encrypted compressed form on an SQL CE database. The collector has at his/her finger tips a complete history of customers account details and transactions. Uses latest files from the rc02 export.
- Quickly issue receipts, make lodgements and print customer statements.
- Rapid search facilities, enabling collectors to find customers and accounts in seconds.
- Distinguishes customers and their account types, e.g one customer may have account type rent and account type water.
- Communicates with Agresso using either GPRS, usb, or modem connection.
- NO complicated gateway software to control uploading/downloading to handheld, all communications occur just by pressing a button on the handheld.
- NO need to copy files to and from pre-defined locations during upload/download of collectors work.
- Prints calling card. (If customer is not available when collector calls)
- Prints high quality 3” wide receipts. Can also print images, eg. town crest or signatures.

Hardware

- Water proof.
- Lightweight
- (Optional) Leather covers.
- (Optional) Shoulder straps or belt clip.

